

Privacy & Cookies

OLILI Interior Design is committed to protecting your personal information. We want our services and products to be an enjoyable environment for everyone. This site answers some important questions about how we can collect, use and protect your personal details.

You can read our Privacy Policy in full, and find out more about Cookies here.

How to reach us If you have any questions or comments about OLILI Interior Design Privacy Policy please contact us via email design@olili.uk

Full Privacy Document

1. Introduction & General Terms

OLILI Interior Design is committed to protecting your and your family's personal information when you are using OLILI Interior Design services. We want our services to be safe and enjoyable environments for our audience. This Privacy Policy relates to our use of any personal information you provide to us via phone or text, by email, in letters or correspondence.

It also relates to our use of any personal information you provide to us online, on mobile.

In order to provide you with the full range of OLILI Interior Design services, we sometimes need to collect information about you.

This Privacy Policy explains the following:

what information OLILI Interior Design may collect about you; how the OLILI Interior Design will use information we collect about you; when OLILI Interior Design may use your details to contact you; whether OLILI Interior Design will disclose your details to anyone else; your choices regarding the personal information you provide to us; the use of cookies on OLILI Interior Design websites and how you can reject these cookies.

OLILI Interior Design is committed to safeguarding your personal information. Whenever you provide such information, we are legally obliged to use your information in line with all laws concerning the protection of personal information, including the Data Protection Act 1998 (these laws are referred to collectively in this Privacy Policy as the "data protection laws").

OLILI Interior Design websites may contain hyperlinks to websites owned and operated by third parties. These third party websites have their own privacy policies, and are also likely to use cookies, and we therefore urge you to review them. They will govern the use of personal information you submit, which may also be collected by cookies whilst visiting these websites. We do not accept any responsibility or liability for the privacy practices of such third party websites and your use of such websites is at your own risk.

2. Who are we?

OLILI Interior Design is an independent interior design company. We are a private company who where products and services are purchased by businesses and private individuals.

3. What information will OLILI Interior Design collect about me?

When you participate in, access or sign up to any of OLILI Interior Design's services, activities or online content, such as newsletters, competitions, live chats, message boards, telephone or text OLILI Interior Design the OLILI Interior Design's online registration system we may receive personal information about you. This can consist of information such as your name, email address, postal address, telephone or mobile number depending on the activity.

By submitting your details, you enable OLILI Interior Design (and where applicable its contractors) to provide you with information about products and services.

OLILI Interior Design also uses cookies (see section 13 below for details) and collects IP addresses (an IP address is a number that can uniquely identify a specific computer or other network device on the internet) from visitors to OLILI Interior Design websites.

4. How will OLILI Interior Design use the information it collects about me?

OLILI Interior Design will use your personal information for a number of purposes including the following:

to provide our services, activities or online content and to deal with your requests and enquiries; for "service administration purposes", which means that OLILI Interior Design may contact you for reasons related to the service, activity or online content you have signed up for, as set out in section 5 below (e.g. to provide you with password reminders or to notify you that a particular service, activity or online content has been suspended for maintenance);

to contact you about a submission you have made, including any content you provide. For any additional information;

to provide you with information about our services, activities or online content;

to use IP addresses to identify the location of users, to block disruptive use, to establish the number of visits from different countries and to determine whether you are accessing the services from the UK or not.

to analyse and improve the services offered on OLILI Interior Design websites;

to provide you with the most user-friendly navigation experience. OLILI Interior Design may also use and disclose information in aggregate (so that no individuals are identified) for marketing and strategic development purposes; and

Where OLILI Interior Design proposes using your personal information for any other uses we will ensure that we notify you first. You will also be given the opportunity to withhold or withdraw your consent for the use of your personal information for purposes other than those listed above.

5. When will OLILI Interior Design contact me?

OLILI Interior Design may contact you:

in relation to any service, activity or online content you have signed up for in order to ensure that OLILI Interior Design can deliver the services to you;

in relation to any correspondence we receive from you or any comment or complaint you make about OLILI Interior Design products or services;

in relation to any contribution you have submitted to the OLILI Interior Design, e.g. on the OLILI Interior Design message boards or via text or voicemail message;

to invite you to participate in surveys about the OLILI Interior Design services (participation is always voluntary); and

for marketing purposes, where you have agreed to this (see section 6 below)

6. Will I be contacted for marketing purposes?

The OLILI Interior Design will only use your information for marketing purposes, or to promote new services, activities or online content where you have agreed to this.

7. Will the OLILI Interior Design share my personal information with anyone else?

We will keep your information confidential except where disclosure is required or permitted by law (for example to government bodies and law enforcement agencies) or as described in section 8 below. Generally, we will only use your information within the OLILI Interior Design. However, sometimes the OLILI Interior Design uses third parties to process your information on our behalf. The OLILI Interior Design requires these third parties to comply strictly with its instructions and the OLILI Interior Design that they do not use your personal information for their own business purposes, unless you have explicitly consented to the use of your personal information in this way.

8. Offensive or inappropriate content on OLILI Interior Design websites

If you post or send offensive, inappropriate or objectionable content anywhere on or to OLILI Interior Design websites or otherwise engage in any disruptive behaviour on any OLILI Interior Design service, the OLILI Interior Design may use your personal information to stop such behaviour.

Where the OLILI Interior Design reasonably believes that you are or may be in breach of any applicable laws (e.g. because content you have posted may be defamatory), the OLILI Interior Design may use your personal information to inform relevant third parties such as your employer, school email/internet provider or law enforcement agencies about the content and your behaviour.

9. What if I am a user aged 16 or under?

If you are aged 16 or under, please get your parent/guardian's permission before you provide any personal information to the OLILI Interior Design. Users without this consent are not allowed to provide us with personal information.

10. How long will the OLILI Interior Design keep my personal information?

We will hold your personal information on our systems for as long as is necessary for the relevant activity, or as long as is set out in any relevant contract you hold with the OLILI Interior Design.

11. Can I find out what personal information the OLILI Interior Design holds about me?

Under the Data Protection Act you have the right to request a copy of the personal information the OLILI Interior Design about you and to have any inaccuracies corrected. (We charge £10 for information requests and require you to prove your identity with 2 pieces of approved identification). We will use reasonable efforts to supply, correct or delete personal information about you on our files.

Please address requests and questions about this or any other question about this Privacy Policy to the Data Protection Officer at design@olili.uk

12. What if I am accessing OLILI Interior Design websites outside the UK?

The OLILI Interior Design website is published in the UK by the OLILI Interior Design as olili.uk. The international version of the website is made available to international users accessing the website from outside the UK

13. Cookies Policy - Information the OLILI Interior Design collects from you

a. What is a cookie?

A cookie is a small amount of data, which often includes a unique identifier that is sent to your computer, tablet or mobile phone (referred to here as a "device") browser from a website's computer and is stored on your device's hard drive. Each website can send its own cookie to your browser if your browser's preferences allow it, but (to protect your privacy) your browser only permits a website to access the cookies it has already sent to you, not the cookies sent to you by other websites. Many websites do this whenever a user visits their website in order to track online traffic flows.

On OLILI Interior Design websites, cookies record information about your online preferences and allow us to tailor our websites to your interests.

During the course of any visit to a OLILI Interior Design website, the pages you see, along with a cookie, are downloaded to your device. Many websites do this, because cookies enable website publishers to do useful things like find out whether the device (and probably its user) has visited the website before. This is done on a repeat visit by checking to see, and finding, the cookie left there on the last visit.

b. How does the OLILI Interior Design use cookies?

Information supplied by cookies can help us to analyse the profile of our visitors and help us to provide you with a better user experience. For example, if on a previous visit you went to particular product pages, we might find this out from your cookie and highlight other relevant product information on your second and subsequent visits. The OLILI Interior Design uses this type of information to help improve the services and products it provides to its users. All third parties are strictly required not to use any information for their own business or other purposes (see section 6 above).

c. Third Party Cookies in embedded content on OLILI Interior Design pages

Please note that during your visits to OLILI Interior Design websites you may notice some cookies that are not related to the OLILI Interior Design or the OLILI Interior Design's contractors. When you visit a page with content embedded from, for example, YouTube or Flickr, you may be presented with cookies from these websites. The OLILI Interior Design does not control the dissemination of these cookies. You should check the third party websites for more information about these. Find out more about third party cookies in embedded content.

d. OLILI Interior Design cookies and how to reject cookies?

Full information about how the OLILI Interior Design uses cookies can be found in the cookies section of the OLILI Interior Design Privacy & Cookies website.

If you wish to control what cookies are set on your device through the OLILI Interior Design website then you can find out how to do this in the Managing Cookies section of the OLILI Interior Design Privacy & Cookies website. It is important to note that if you change your settings and block certain cookies, this means that certain personalised features cannot then be provided and accordingly you may not be able to take full advantage of all of the websites' features.

14. Do Not Track (DNT) browser setting

DNT is a feature offered by some browsers which, when enabled, sends a signal to websites to request that your browsing is not tracked, such as by third party ad networks, social networks and analytic companies. This website does not currently respond to DNT requests, however, you may opt-out of tracking on this website, including analytics.

A uniform standard has not yet been adopted to determine how DNT requests should be interpreted and what actions should be taken by websites and third parties. The OLILI Interior Design will continue to review DNT and other new technologies and may adopt a DNT standard once available.

15. Changes to OLILI Interior Design's Privacy Policy

This Privacy Policy may be updated from time to time so you may wish to check it each time you submit personal information to the OLILI Interior Design. The date of the most recent revisions will appear on this page. If you do not agree to these changes, please do not continue to use OLILI Interior Design websites to submit personal information to the OLILI Interior Design. If material changes are made to the Privacy Policy we will notify you by placing a prominent notice on the website.

17. Contacting the OLILI Interior Design about this Privacy Policy

If you any questions or comments about this Privacy Policy please contact:
design@olili.uk

Cookie information

Most websites you visit will use cookies in order to improve your user experience by enabling that website to 'remember' you, either for the duration of your visit (using a 'session cookie') or for repeat visits (using a 'persistent cookie').

Cookies do lots of different jobs, like letting you navigate between pages efficiently, storing your preferences, and generally improving your experience of a website. Cookies make the interaction between you and the website faster and easier. If a website doesn't use cookies, it will think you are a new visitor every time you move to a new page on the site – for example, when you enter your login details and move to another page it won't recognise you and it won't be able to keep you logged in.

Some websites will also use cookies to enable them to target their advertising or marketing messages based for example, on your location and/or browsing habits.

Cookies may be set by the website you are visiting ('first party cookies') or they may be set by other websites who run content on the page you are viewing ('third party cookies').

What is in a cookie?

A cookie is a simple text file that is stored on your computer or mobile device by a website's server and only that server will be able to retrieve or read the contents of that cookie. Each cookie is unique to your web browser. It will contain some anonymous information such as a unique identifier and the site name and some digits and numbers. It allows a website to remember things like your preferences or what's in your shopping basket.

What to do if you don't want cookies to be set

Some people find the idea of a website storing information on their computer or mobile device a bit intrusive, particularly when this information is stored and used by a third party without them knowing. Although this is generally quite harmless you may not, for example, want to see advertising that has been targeted to your interests. If you prefer, it is possible to block some or all cookies, or even to delete cookies that have already been set; but you need to be aware that you might lose some functions of that website.